



United Parcel Service 55 Glenlake Parkway, NE
Atlanta, GA 30328
(404) 828-6000

Mr. John Calicchio
Advanced Interactive Solutions, Inc.
2146 Newport Blvd.
Costa Mesa, CA 92627

December 30, 1998

Dear Mr. Calicchio,

Congratulations on receiving certification of the ShipMaster™ integrated shipping solution that provides the means for our customers to electronically connect with UPS.

With Advanced Interactive Solutions' interface to UPS, customers will be able to take advantage of the new capabilities and value-added services that can only be provided through electronic connectivity.

The package information transmitted to UPS from the ShipMaster™ shipping system will be combined with in-transit and delivery information captured within the UPS network. This enables UPS to offer value-added information back to our mutual customers.

Reference number tracking is a prime example of improved information access with connectivity to UPS. Both your customers and theirs will be able to track package status with the utilization of an invoice or other internal number as a compliment to the UPS bar code.

Additional benefits are provided with Advanced Interactive Solutions' shipping system, including a paperless manifest process which helps organizations control both labor costs and streamline their shipping process.

UPS is communicating the benefits of electronic connectivity to our mutual customers. We appreciate your cooperation with assisting UPS in quickly delivering these new solutions.

Thank you for continued industry leadership in providing customer access tools for the transportation industry.

Sincerely,

Keith Froelich
Corporate Customer Automation Manager
United Parcel Service

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