

**quinn emanuel trial lawyers | los angeles**

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May 13, 2009

**VIA E-MAIL**

Don Andreasen  
Euromasters Classic Cars  
18370 Pacific Street  
Fountain Valley, CA 92708

Re: Porsche 911 Carrera 1988 3.2L Black on Black

Dear Don,

I want to express my gratitude and convey my personal thanks to you for your assistance and all the time you put into helping me with the purchase of my first Porsche. Your level of professionalism and expertise truly helped me make the decision to purchase a Porsche from Euromasters. In this day and age, you can purchase anything from anywhere and the only reason why I considered purchasing from a dealer was the level of customer service I received. Euromasters exemplifies a World Class shopping environment and experience.

I also want to convey my gratitude for the top notch service that you, Jack and the rest of the folks in the service department provide. The service area is kept meticulously clean and organized and the level of service, hospitality, and professionalism is unrivaled – it truly reflects the quality of the cars you showcase and sell.

I am extremely satisfied with my overall experience and will continue to recommend others to make their purchase from you and have their Porsches serviced at Euromasters.

Very truly yours,

*Richard H. Doss*

Richard H. Doss

**quinn emanuel urquhart oliver & hedges, llp**

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